



Club Med Punta Cana

Re-opening Client Experience

As from Nov 9th , 2024

Restaurants



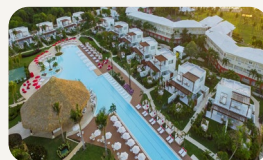
Hispaniola

Oceanfront Main Restaurant
> Breakfast lunch dinner
Seating capacity : 850



Indigo Beach Club

Specialty Restaurant
> All-day dining
Seating capacity : 120



Zen Oasis

Grab & Go
> Snacking
> Breakfast room service



Temporarily Closed

Samana

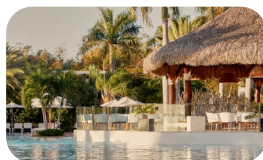
Main Restaurant
Temporarily Closed
until further notice

Bars



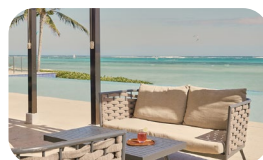
Extension of Indigo Bar

> Target to host up to 500 GM simultaneously



Hibiscus *Adults Only

Zen Pool Bar



Tiara Exclusive Collection

In room service + appetizers



Temporarily Closed

El Cielo

Temporarily Closed
until further notice

Common Areas



Swimming Pools

All pools remain open :
Main (Family) – Zen Oasis
(Adults only) – Tiara (EC)



Beach Experience

Optimal – low season
of sargassum



Entertainment

Indigo will be set up as the main ambiance area, along with the Circus area & Beach.



Lobby & Reception

2 new receptions points

> **Reception Desk** will be installed near the entrance, next to the security gate for check-in.

New Guest Relation Lounge near *Hispaniola*

Children



Kids Clubs

Full range of Kids Clubs remain open (4 months – 17 yrs)
Family events will take place at the Indigo and Circus school area.



New! Splash Park

Opening December 13th 2024

A beverage station (non-alcoholic) will be available to encourage families to choose this location over the main pool area, where noise disturbances may occur.

Sports

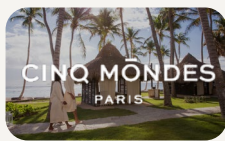


Land & Water Sports

All Sports will remain open

Fitness

Air-conditioned Tent near Indigo will serve as a fitness center until the new facility is completed (no estimated date yet).



New! Spa Brand

Barber shop service will be offered at the Spa beauty salon



Excursions

All excursions will be maintained



Wedding

Bisutti Wedding Venue available

from Nov 9th, 2024

Club Med Punta Cana

▶ Re-opening Client Experience



Key Information

- Temporarily closed/fenced
- New Reception Area
- New Guest Relation Area



◆ **Key date:** Re-opening date on Nov 9th, 2024

◆ **Splash Park opening:** Dec 13th, 2024. Renderings : [here](#)

◆ **Lobby / Welcome experience:** The lobby will be relocated near the main entrance and the guest relation desk at Tiara.

◆ **Restaurants:** Indigo & Hispaniola are open air restaurants with oceanfront views, offering natural breezes (no AC).

◆ **Entertainment:** Ambiance will be re-located to the Indigo Beach Club, complemented by additional events at the Circus School and beach parties.

◆ **Accommodations:** All room categories remain available – the rooms closest to the impacted area will be closed during this period.